



Effective: July 24, 2025

## Digital.ai Change Risk Predictions (CRP)

Digital.ai Change Risk Prediction provides Customers with a Subscription to an analytics platform that enables Customers to identify and manage risk while offering remediation options via built-in AI/ML models to reduce change failures and associated incident mean time to resolution (MTTR).

Product or Service	License Metric	Deployment
Digital.ai Change Risk Predictions (CRP)	CRP Transactions	On-Demand

## Product or Service Limits

Limit Metric Type	Limit Metric Quantity	Impact
Annual CRP Transactions	Small: Up to 500K Medium: 500K- Up to 1M Large: 1M - Up to 2.5M	Additional CRP Transaction beyond the license metric are prohibited.

## Additional Terms:

**Artificial Intelligence Features:** If the Product or Service includes features that utilize artificial intelligence ("AI Features"), Customer acknowledges that: (i) Digital.ai does not guarantee the accuracy, completeness, or reliability of any outputs generated by AI Features; (ii) Customer is solely responsible for any decisions made or actions taken based on outputs from AI Features; and (iii) Customer agrees not to use AI Features in any high-risk or critical environments where errors or inaccuracies could lead to significant harm or damage.

## Definitions:

"CRP Transaction(s)" means certain Digital.ai-defined online transaction data generated by Digital.ai Agility or Customer's supported third-party project management software.